



David Levin

Director of Quality, Field Operations, and Project Management

David has a passion for employee engagement and customer service and brings more than 25 years of experience at Farmers Insurance and State Farm Insurance to Arbitration Forums, Inc.

Prior to joining AF, David served as the Head of Claims Quality Assurance for Farmers Insurance, where he led a large, remote employee team through a cultural and organizational transformation of their Quality Assurance program.

David's previous roles at Farmers Insurance include National Manager of Claims Support and Solutions, Property Claims Territory Manager, and Branch Claims Manager where he led teams and projects focused on continuous improvement and achieved significant benefits for employees, customers, and organizational outcomes.

David attended California State University in Los Angeles and received his BS in criminal justice.