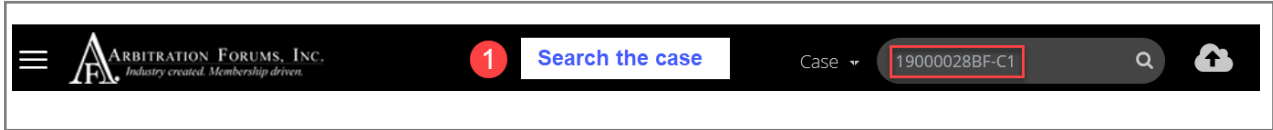


## Post-Decision Inquiries in Total Recovery Solution® (TRS®)




1 Search the case Case 19000028BF-C1



2 Choose "Case Overview" from the ellipsis on the left

- 19000028BF-C1
- Loss State: Illinois
- 04514 BETA INSURANCE OF COLORADO Insured: THEODORE JONES
- Collision | 2015 HONDA SONJA JACOBSON Decision Published
- Claim #: 02Q3845-0943
- View Features From All Parties
- Case Overview
- Create Case Support Inquiry
- Occurrence Overview
- Print Case
- View Decision(s)
- View Decision(s) (PDF)



3 Choose "Create Post Decision Inquiry" from Decision Actions

Decision Summary - Filing ID: 19000028BF-C1-D1 Published 9/20/2019

Findings

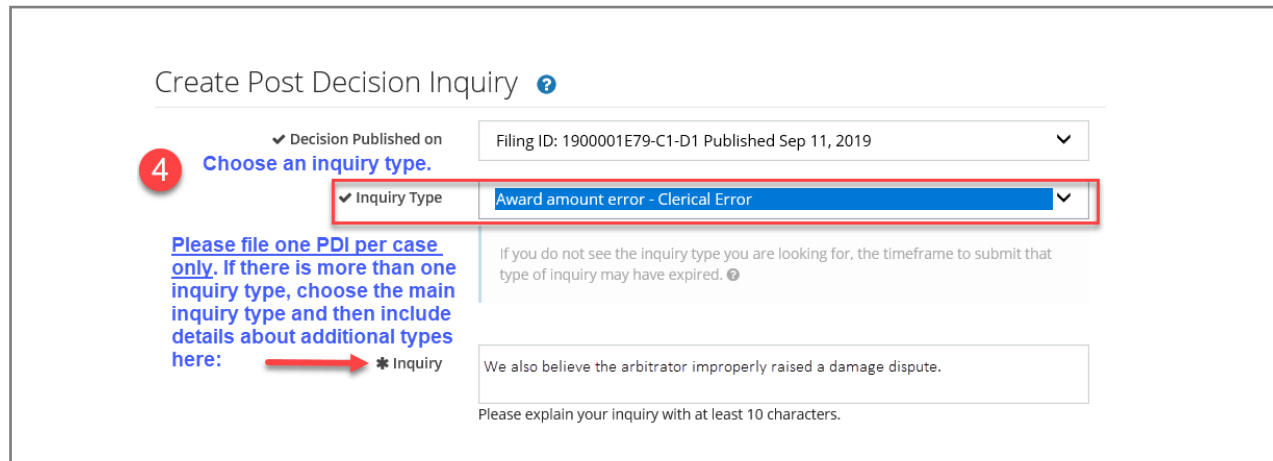
Liability Policy Limits Exclusion - Collision

Raised by: BETA INSURANCE OF COLORADO (THEODORE JONES)

Finding Amount: \$10,000.00

Justification: No justification was entered.

- Decision Actions
- Create Post Decision Inquiry
- Unpaid Award
- View Decision
- View Decision (PDF)



4 Choose an inquiry type.

Create Post Decision Inquiry ?

Decision Published on Filing ID: 1900001E79-C1-D1 Published Sep 11, 2019

Inquiry Type Award amount error - Clerical Error

Please file one PDI per case only. If there is more than one inquiry type, choose the main inquiry type and then include details about additional types here: → \* Inquiry

If you do not see the inquiry type you are looking for, the timeframe to submit that type of inquiry may have expired. ⓘ

We also believe the arbitrator improperly raised a damage dispute.

Please explain your inquiry with at least 10 characters.

- Inquires made after a decision have always been limited to specific time frames, which continues with TRS.
- TRS **conditionally allows** the PDI options that appear: if an inquiry type is not available, it means the time frame to submit that inquiry has expired.
- The PDI process in TRS, with its built-in constraints, eliminates the possibility of submitting expired inquiries.
- The following message will appear if the time to make the inquiry has expired: **If you do not see the inquiry type you are looking for, the timeframe to submit that type of inquiry has expired.**
- Below is a refresher on time limitations for types of PDIs:

