How to Withdraw a Deferment

Total Recovery Solution[®] (TRS[®])



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Deferment Withdrawal Basics



Deferments can be withdrawn by only the requesting party, for any reason, and at any time prior to hearing.

They can occur on cases where the submission was Initial or Final.

Find more information on initial or final cases

Once a deferment is withdrawn, parties need to review the case status to ensure no further action is required. A case status other than **Submitted** will require a resubmit of the case.

Learn more about case status options



Terms & Definitions



The terms and definitions on this page are intended to help parties distinguish between cases that have an **Initial Submission** from those with a **Final Submission**.





Case Submission Types



The ability to amend a TRS case **after** a deferment is **withdrawn** depends on how the original case was submitted. The two case submission types are:

Initial Submission When a deferment is added with or during the initial case submission.

Amendments

Final Submission When a deferment is added AFTER the

case submission.



No Amendments



Case Status Options



When a deferment is withdrawn, the case status will change. If the status of the case changes to pending/in progress, it must be resubmitted for it to proceed to hearing. If not, no action is required.



Case Status

Collision | 2020 HONDA Claim #: A Collision | 2019 HONDA Submitted Claim #: 2B Collision | 2019 HONDA Submitted Claim #: 2B

Case Status



Deferment Withdrawal Paths



The boxes below represent two distinct deferment withdrawal paths. Path selection depends on the case submission type (Initial or Final submission).

To learn the withdraw workflow associated with a specific case submission path, select the associated links below.







Initial Case Submission



Three Ways to Withdraw a Deferment

To begin, parties must be on the TRS Worklist page withdrawals can be completed one of three ways:



Case Summary: Case Actions

Show All	Show All Fields	Case Actions Case ID
	Add/Edit a Feature	the second seco
	Assign Case	Loss Add/Edit a
	Create Case Support Inquiry	Add/Edit a
	Occurrence Overview	Assign Cas
	Print Case	🛨 1900 Case Over
	Withdraw Deferment	Loss Create Ca
Due Date	Status	Loss
		Print Case
	Deferred -	Withdraw

Case Summary:

Withdraw Deferment Link

Worklist: **Ellipsis Drop Down Menu**

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Case II) ≑ Compar	у
★ 1900 Loss	001FC3-C1	04513 ALPHA INS
Loss	Add/Edit a Feature Add/Edit a Supplement Assign Case	
★ 1900 Loss Loss	Case Overview Create Case Support Inquiry Occurrence Overview Print Case	513 ALPHA IN: red: JAMES FIEL
	Withdraw Deferment	

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Select **Enter Filing** or **Enter Response** from the ellipsis drop-down menu to amend and submit the case.





As mentioned previously, the case status may change. A case status displayed as **Pending** or **In Progress** requires further action. Parties **MUST** submit a final case.

Amendments are allowed at this

stage before case submission.



Assign Claim Rep

Withdraw Feature

Enter Filing

After selecting a deferment withdrawal option, a dialog will appear. Select **OK** to withdraw the deferment.

Initial Case Submission Withdrawal Path



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Final Case Submission



cannot be added or edited.



Final Case Submission Withdrawal Path

After selecting a deferment withdrawal option, a dialog will appear. Select **OK** to withdraw the deferment.

Withdraw Deferment













Member Support

For questions on how to withdraw a deferment or other TRS workflows, please contact Member Services at 866-977-3434.







Additional Resources



Click here to learn how to request a deferment.

Click here to learn how to challenge a deferment.

