



ARBITRATION FORUMS, INC.
Exceptional service. Innovative solutions.

Overview of Total Recovery Solution® (TRS®) Reports

January 2026

Overview of TRS Reports

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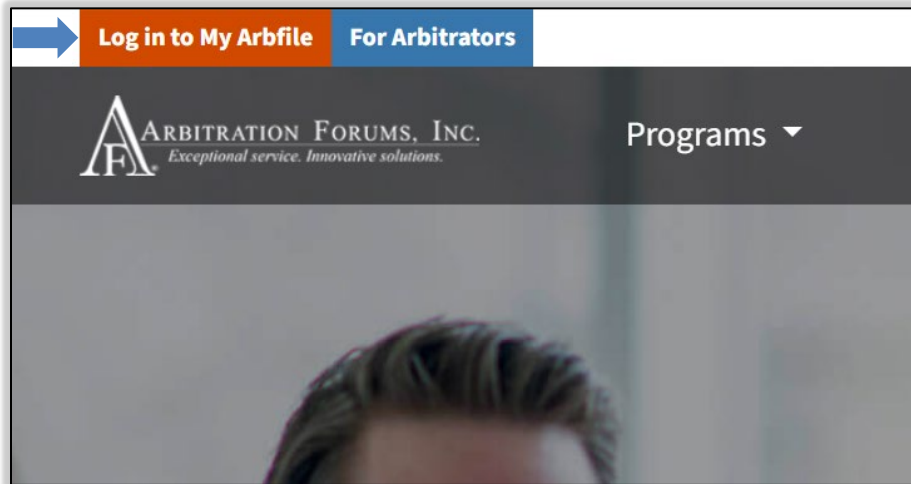
Published: Updated January 2026

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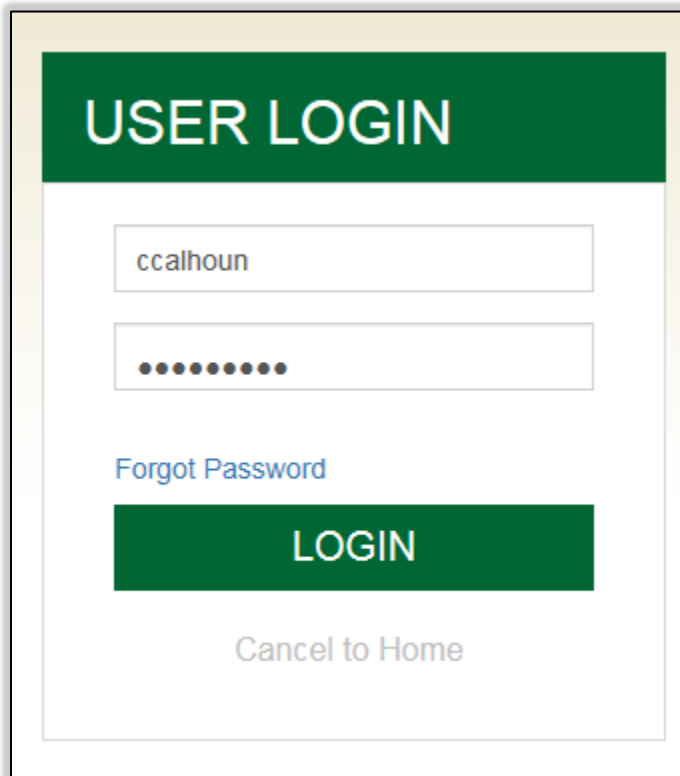
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Logging Into My Arbfile

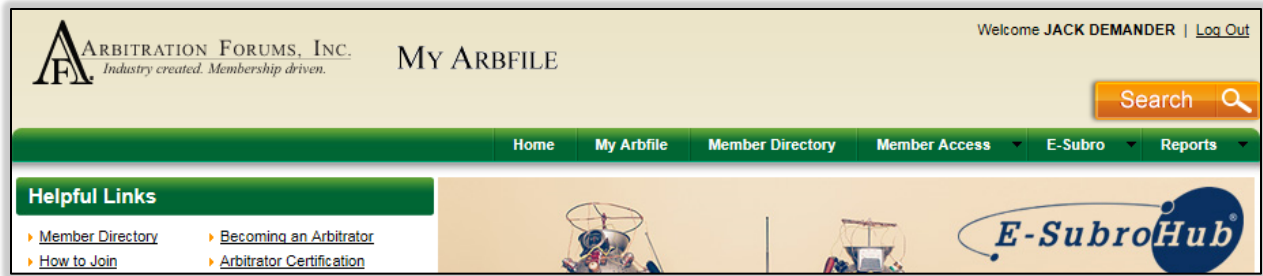
To begin, go to www.arbfile.org. Log in by selecting the **Log in to My Arbfile** tab.



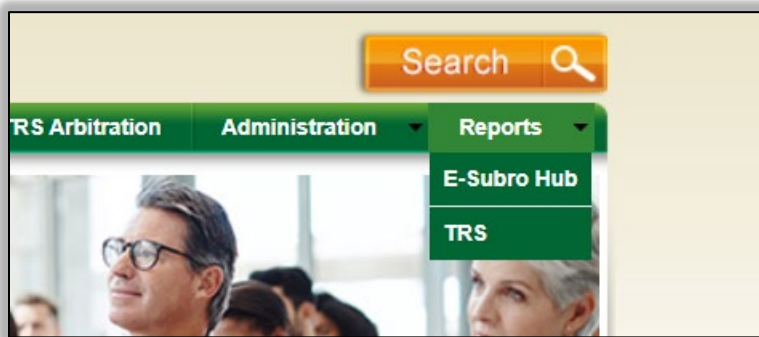
Enter your user ID and password, and click **Login**.

A screenshot of the "USER LOGIN" form. The form has a green header with the text "USER LOGIN" in white. Below the header are two input fields: the first contains the text "ccalhou" and the second contains ten black dots representing a password. Below the password field is a blue link that says "Forgot Password". At the bottom of the form are two buttons: a green button with the text "LOGIN" and a grey button with the text "Cancel to Home".

To access reports, select the **Reports** tab.



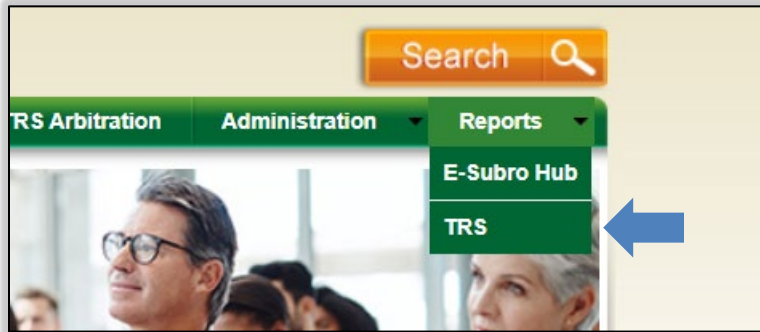
Under **Reports**, there are two options:



- **E-Subro Hub**: This option takes users to the reports for E-Subro Hub applications.
- **Total Recovery Solution® (TRS®)**: This option takes users to the reports for TRS applications.

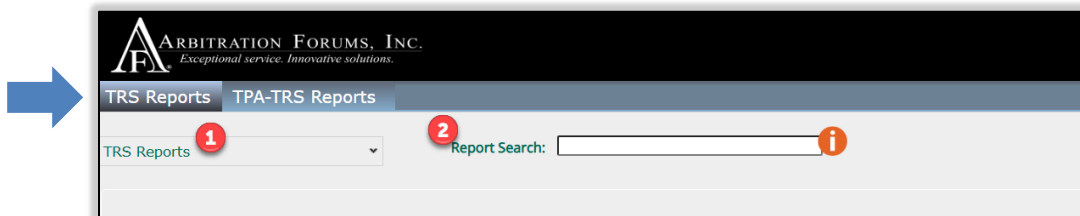
Accessing Total Recovery Solution® (TRS®) Reports

The **TRS** option takes users to AF’s reporting platform.

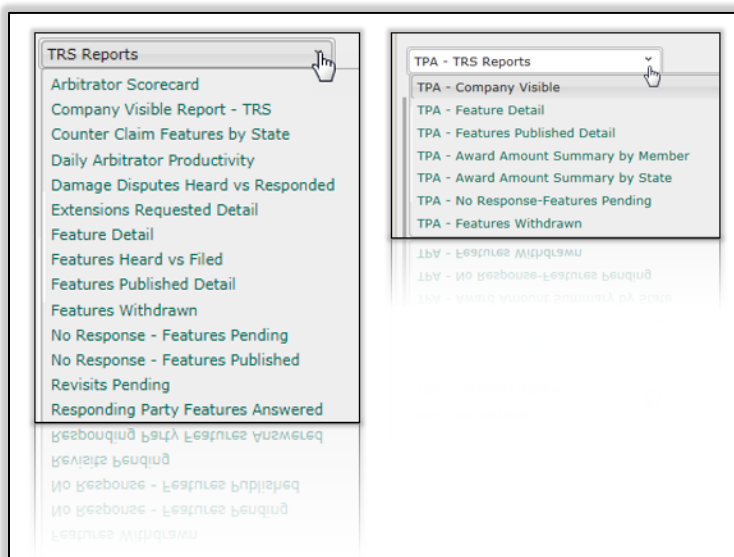


Clicking on **TRS** or **TPA-TRS Reports** takes users to a report search screen. From this screen, choose from the drop-down menu (see Option 1 below) or enter a report name in **Report Search** (see Option 2 below).

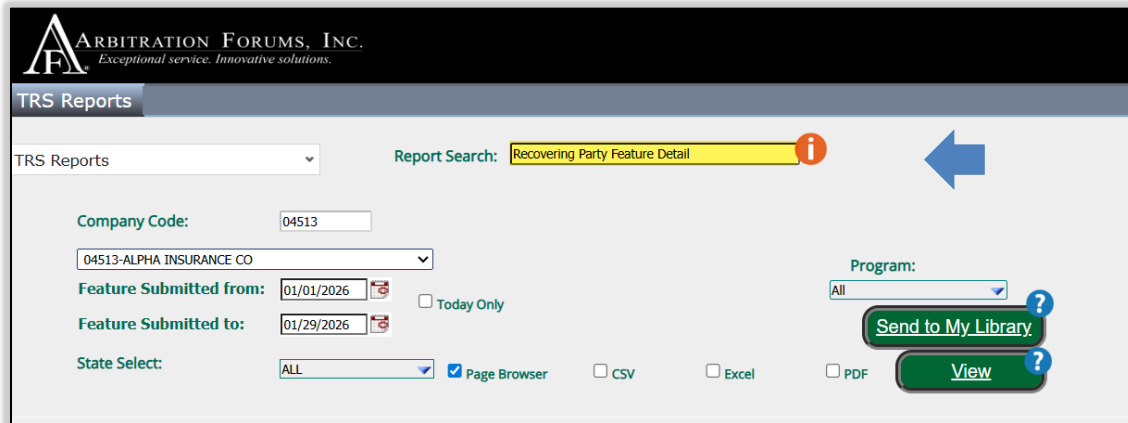
Note: When logging in, your user ID determines which option appears (TRS Reports or TPA-TRS Reports).



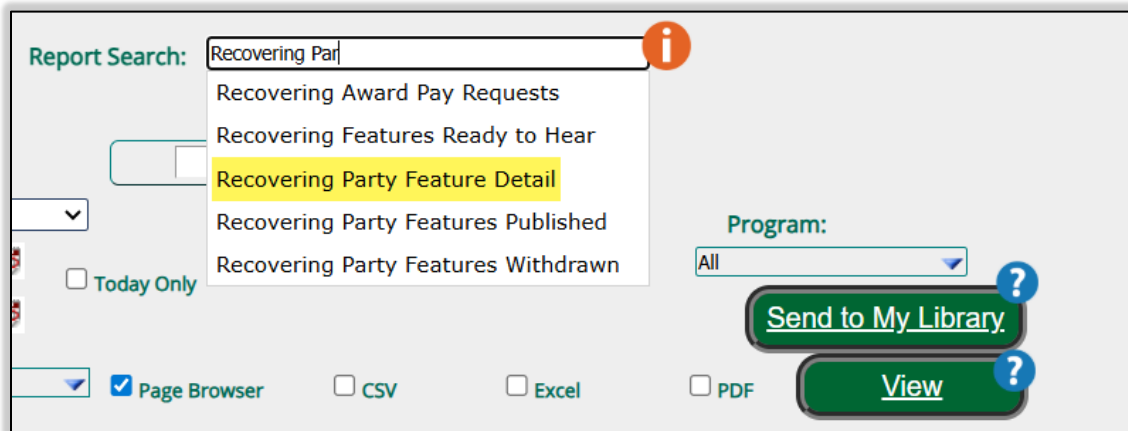
For option 1, select a report from the **TRS Reports** or **TPA-TRS Reports** drop-down menu list.



For Option 2, enter a report name into the **Report Search** box. The report search allows you to enter a specific report name; the report search selections might be different than the report drop-down menu.



Report Search uses incremental search to progressively find and filter through text.

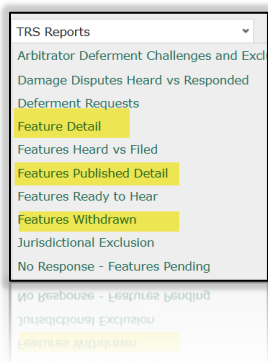


Please see the [TRS Report Descriptions](#) to find report names.

Report Criteria Options

The reporting platform provides several criteria options.

1. Enter the name of the report in the **Report Search** field.
2. **Recovering/Responding Party View** allows users to select specific report information based on role. This feature is only available when selecting **Feature Detail, Features Published Detail, or Features Withdrawn**.



3. Based on login credentials, the **Company Code** and **Company Name** will automatically populate.
4. Include **From** and **To** date ranges for the report. Each report will identify the specific date field that is being used to display records in the report.
5. Select the **State**. Each report will identify the state being used to display records in the report.
6. TRS reports can be viewed in the web browser or by using the PDF option. This eliminates email notifications. Report data will be provided in real time.

For the latest information on supported browsers, please visit the [System Requirements page](#) on the AF website.

The PDF option also provides the ability to print the **report output**. TRS reports can be downloaded (exported) using the **CSV** or **Excel** outputs.

Output Optimizations

1. Users can change the output format without reentering the criteria when exporting multiple reports. Simply select a different output type and select **View**.

- Users can select different reports simultaneously without needing to change the original search criteria. Criteria from the first report that is applicable to the new report will be displayed. Users may change the criteria if needed.
- Date logic is built into the reporting platform. The **From** date is the first day of the current month and the **To** date is the current date the report is being run. This reduces the amount of time it takes the user to enter the data.

Report Views

Print View

Arbitration Forums, Inc.
Recovering Party Feature Detail Report
 For Features Filed Between 10/1/2025 and 01/29/2026
 ALPHA INSURANCE CO

Loss State: Colorado
 Subsidiary: 0002-ALPHA INSURANCE CO SUBSID 2
 Coverage: Collision

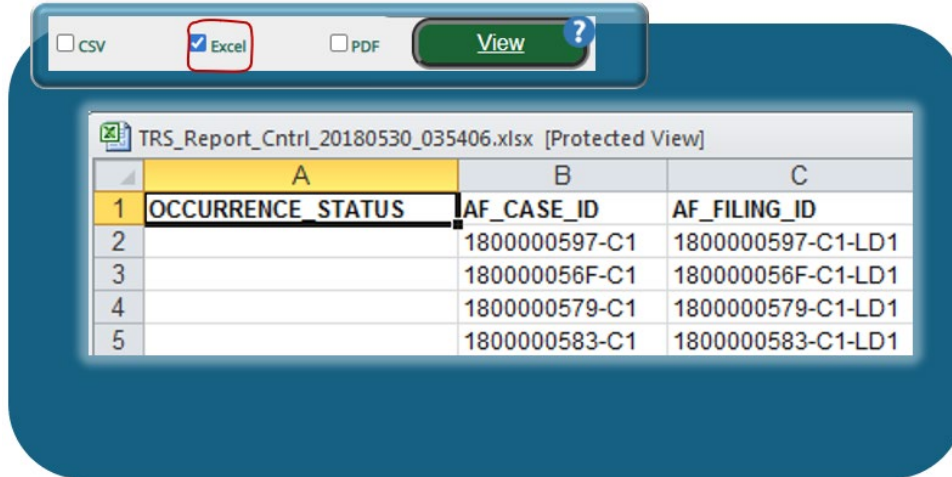
Case ID: A2500088B-C1 Insured Name: DAVE JONES Rep: JACK DEMANDER Date of Loss: 10/14/2025
 Filing Number: A2500088B-C1-D1 City of Loss: DENVER Damages Sought: \$5,000.00
 AF Feature ID: A2500088B-C1-P1-F1 Feature Status: Submitted Payments: \$0.00
 Claim Number: NP202511201790D Feature Submit Date: 11/20/2025 Deductible: \$0.00
 Policy Number: PLNP202511201790D
 Responding Parties: 04514-BETA INSURANCE CO Company Paid Damages: \$5,000.00

	Cases Filed	Features Filed	Damages
ALPHA INSURANCE CO SUBSID 2 Total:	1	1	\$5,000.00
Colorado Total:	1	1	\$5,000.00

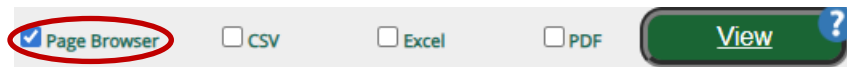
Export Views

WFServlet.ibfs [Read-Only]

	A	B	C	D	E
1	OCCURRE	AF_CASE	AF_FILING	AF_FEATU	COUNTER
2		180000055	180000055	180000055	N
3		180000056	180000056	180000056	N
4		180000057	180000057	180000057	N
5		180000058	180000058	180000058	N
6		180000058	180000058	180000058	N
7		18000005E	18000005E	18000005E	N



From the **Page Browser** option, a navigation tool bar can be located at the bottom of each report.




The screenshot shows a report page with a navigation toolbar at the bottom. The report content includes:

Arbitration Forums, Inc.
Recovering Party Features Published
For Features Published Between 10/31/2023 and 01/29/2026
ALPHA INSURANCE CO

Loss State: Alabama
Subsidiary: ALPHA INSURANCE CO SUBSID 2
Coverage: Property

Case ID:	Filing #	Feature ID:	Date Filed:	Feature Status:	Loss City:	Decision Date:	Insured Name:	Representative:	Recovering Party:	Deductible:	Deductible Award:	Payments:	Payment Award:	Damages Award:	Damages Sought:	Award Owed:	Percent Awarded:
P240000871F-C1	P240000871F-C1-D1	P240000871F-C1-P1-F1	08/08/2024 16:46	Decision Published		10/05/2024 00:45	ALPHA FIRE	JACK DEMANDER	ALPHA INSURANCE CO	\$1,000.00	\$1,000.00	500.00	\$500.00	\$10,500.00	\$11,000.00	\$11,000.00	100%
Total for Property										\$1,000.00	\$1,000.00	500.00	\$500.00	\$10,500.00	\$11,000.00	\$11,000.00	100%
Total for ALPHA INSURANCE CO SUBSID 2										\$1,000.00	\$1,000.00	500.00	\$500.00	\$10,500.00	\$11,000.00	\$11,000.00	100%
Total for Alabama										\$1,000.00	\$1,000.00	500.00	\$500.00	\$10,500.00	\$11,000.00	\$11,000.00	100%

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Report Generated: 01/30/2026

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Functionality for page navigation is described in the chart below.

